

## **YOUR TOWN - YOUR VOICE - YOUR FUTURE**



*Building a Better Town Future*

### **East Grinstead Town Centre Regeneration and Economic Development**

Your Town Council is working hard to produce a Neighbourhood Plan which will help shape our town for the next 20 years.

We are now asking for further views on Town Centre Regeneration and Economic Development, which will link into a later series of surveys to complete the whole picture.

Your views are important to us, so please take the time to complete the survey.

If you have any questions regarding the survey please contact:

East Grinstead Town Council  
East Court, College Lane, East Grinstead, West Sussex, RH19 3LT  
Email [towncouncil@eastgrinstead.gov.uk](mailto:towncouncil@eastgrinstead.gov.uk) or telephone +44 (0) 1342 323636.

Website [www.eastgrinstead.gov.uk](http://www.eastgrinstead.gov.uk)

This survey can be completed on-line by visiting the East Grinstead Town Council website

**Q 1 - What is your postcode**

**Q 2 - Do you agree with the Strategic Objectives listed below being adopted as part of the Neighbourhood Plan for the regeneration of the town centre?**

	Yes	No
To create a Town in which all people should be able to satisfy their needs and enjoy a better quality of life, both now and in the future		
To improve ease of movement within the town centre by providing safe, direct and attractive routes that encourage walking, cycling and use of public transport.		
To create opportunities for new and existing businesses and tourism within the town		
To enhance the public realm and the overall appearance of the town centre to reflect the heritage and character of our Ancient Market Town		
To ensure new development respects and builds on East Grinstead's special identity and character.		

**Q 2 How often do you come to town for each of the following?**

	Daily	Weekly	Monthly	Seldom	Never
Work					
School					
Supermarket Shopping					
High Street Shopping					
Bank/Building Society/Post Office					
Library					
Healthcare					
To eat or drink					
Theatre					
Church/Worship					
Council Services					
Sport and Leisure					
Groups, Clubs or Meetings					
Museum					

**Q 3 - How do you get to town for each of the following reasons or facilities?**

	Car	Motorbike	Cycle	Bus	Train	Community Transport	Walk	Mobility vehicle
Work								
School								
Supermarket Shopping								
High Street Shopping								
Bank/Building Society/Post Office								
Library								
Healthcare								
To eat or drink								
Theatre								
Church/Worship								
Council Services								
Post Office								
Groups, Clubs or Meetings								
Sport and Leisure								
Museum								

**Q 4 - Which FIVE of the following would help YOU get around our Town?**

Alter the road network to introduce a one-way system which includes the widening of pavements in London Road - Main Shopping Area	
Alter the road network to introduce a one-way system which includes the widening of pavements in High Street	
Alter the road network to introduce a one-way system which includes the widening of pavements of West Street	
Increase the provision of short stay car parking spaces in the town centre	
Increase the provision of long stay car parking spaces in the town centre	
Increase Parking Spaces by introducing Multi Storey Car Parking	
Reduce the overall number of car parking spaces in the town centre to encourage using other methods of transport	
Improve signage	
Improve and extend the network of cycle and pedestrian routes leading into the town centre	
Keep the traffic calming measures to roads in London Road and High Street	
Explore the introduction of a cycle hire system similar to <i>Boris Bikes</i> in London	
Increase the provision of car parking spaces at the Railway Station	
Introduce a new regular transport link from the station to the town centre and return	
Introduce tourist signage from the station to the town centre and return	
Improve cycle and pedestrian routes between station and town	
Increase the number of cycle racks at the station	
Improve the Bus Interchange at the Railway Station and connectivity	

**Q 5 - Which FIVE of the following actions would you choose to improve our town centre?**

Improve pedestrian access for those with mobility needs ( <i>children in buggies/disabled/elderly</i> )	
New Paving	
Removal of street clutter	
More landscaping and trees	
Improved seating	
Illuminated key sites and buildings	
More squares and open spaces	
More frequent litter patrols	
Improved appearance of historic buildings	
More sculptures and public art	
Making shop fronts and signs more in keeping with historic architecture	
Wider CCTV coverage	
More Pedestrian areas/spaces	
Less Traffic	
More Cycle racks/parking	

**Q 6 - Which THREE of these sites would you identify as needing improvement?**

High Street	
London Road - Main Shopping Area	
London Road - Lingfield Rd to Beeching Way section	
West Street	
Museum Site	
Queens Walk	
Railway Approach	
East Grinstead Railway Station and environs	
Kings Street	
Chequer Mead Theatre & Arts Centre Area	

**Q 7 - Please select the public facilities which you think should be in the town centre**

Please select **ALL** that apply

Tourist Information Office	<input type="checkbox"/>	Other <i>If other please state;</i>
Public Toilets	<input type="checkbox"/>	
Library	<input type="checkbox"/>	
Council Office	<input type="checkbox"/>	
Police Office	<input type="checkbox"/>	
Leisure Centre	<input type="checkbox"/>	
Help Point	<input type="checkbox"/>	

**Q 8 - How would you rate the following Facilities/Buildings**

	Very Poor	Poor	Adequate	Good	Excellent
Bus Interchange at Rail Station					
Library					
Council Offices (East Court)					
Kings Leisure Centre					
Youth Centre (Wallis)					
Chequer Mead Community Arts Centre					
Police Station					
Tourist Information Office					
Help Point					

**Q 9 - Please rate the range of shops in East Grinstead?**

Very Poor	Poor	Adequate	Good	Excellent

**Q 10 - What do you think of the range of eating and drinking places in East Grinstead?**

Very Poor	Poor	Adequate	Good	Excellent

**Q 11 - Do you do most of your shopping in East Grinstead**

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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**Q 12 - If not in East Grinstead where do you do most of your shopping**

<i>please specify</i>	<input type="text"/>
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**Q 13 - If you do not do most of your shopping in East Grinstead, why?**

Poor parking	<input type="checkbox"/>	<i>If other please specify;</i>
Traffic Issues	<input type="checkbox"/>	
Poor variety of shops	<input type="checkbox"/>	
Lack of facilities	<input type="checkbox"/>	
Other	<input type="checkbox"/>	

**Q 14 - Which FIVE of the following would make the town centre a better place in which to shop?**

National Chain Stores	
Small Independent and Specialist Shops	
A Department Store	
Women's Clothing Shops	
Men's Clothing Shops	
Children's Clothing Shops	
Music Shops	
Sports Goods Shops	
Betting Shops	
Farmers Market	
Occasional Special Markets such as French Street Market	
Charity Shops	

**Q 15 - Where do you socialise the most?**

East Grinstead	Crawley	Tunbridge Wells	Brighton	Other

**Q 16 - Which FIVE of the following would be most likely to attract you into East Grinstead Town Centre in the evening?**

Clubs or Societies	
A Safe Environment	
Twilight Shopping	
Restaurants and Cafes	
Late night buses	
Museum or Art Galleries	
Special and Family Events	
Pubs and Bars	
Continental Style Street Tables	
Town Square or Piazza	
Live Music or Events	
Sports and Leisure	
Night Clubs	
Theatre	
Cinema	

**Q 17 - Do you commute to work from East Grinstead**

Yes		No	
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**Q 18 If you commute to work from East Grinstead, where do you travel to?**

Crawley/Gatwick	London	Mid Sussex	Tunbridge Wells	Other (State)

**Q 19 If you commute to work, how do normally travel?**

Rail	Bus	Car	Motor Bike	Cycle	Other (State)

Q 20 - Do you work from home?  Yes  No

Q 21 - If you work from home, how often?  Full Time  Occasionally

Q 22 - Would you support the refurbishment/redevelopment of empty or redundant office blocks for other uses?  Yes  No

Q 23 - Do you have broadband Internet?  Yes  No

Q 24 - If you run a business in East Grinstead does your existing broadband service meet your business needs?  Yes  No

Q 25 - Do you believe it is important to encourage more local jobs?  Yes  No

Q 26 - Would you support an expansion or redesign of existing industrial sites to create opportunities for new business.  Yes  No

Q 27 - Would you support the creation of a new technology park or industrial estate?  Yes  No

**Thank you for completing this questionnaire.**

**If you have any additional comments about the issues and options in the questionnaire, please use the box provided below. *Please use another sheet of paper if needed***

When you have filled in this questionnaire please return to  
East Grinstead Town Council Offices, East Court, College Lane, East Grinstead, West Sussex, RH19 3LT