

4<sup>th</sup> April 2023

Dear Sir / Madam,

**Refurbishment of existing pedestrian crossing; 3758 London Road nr Garland Road, East Grinstead**

West Sussex County Council needs to carry out road works close to your property soon and we are contacting you today to let you know what we are doing.

**What we're doing**

For this project we will be:

- Upgrading obsolete traffic signals equipment with new poles, traffic signals controller and more energy efficient LED traffic signal heads.
- Replacement traffic signals poles will be installed.
- Conversion to a Puffin style crossing which improves safety for users & reduces delays for motorists.
- Pedestrian tactile paving is to be replaced.

**When this will take place**

The work will start on 19<sup>th</sup> April 2023 and is expected to take three weeks to complete. Our hours of work will generally be between 08.00am and 17.00pm.

Before the works start, we will erect advance warning signs in the local area, letting you know any changes to the start date and marking the extent of the works.

**Road Restrictions during the work**

In order to protect our workforce and the public:

- Temporary traffic lights may be used throughout.
- Access to property will be maintained at all times.

**For more information**

For further information please visit our website:

<https://www.westsussex.gov.uk/roads-and-travel> or liaise with the onsite team, as they might be able to answer your query quickly.

This work is susceptible to inclement weather conditions and might have to be delayed or rescheduled at short notice. Please refer to our website and social media for updates.

Thank you for your cooperation and patience; we apologise for the disruption that the road works will cause and will do our very best to keep this to a minimum.

Yours faithfully,

**Simon Osborne**  
**Manager – Traffic Signals and Street Lighting**

## Information for residents

We know our works can cause disruption but will do our utmost to minimise any impact.  
We apologise for any inconvenience caused.



Please don't park where you may cause an obstruction; doing so may result in your vehicle being issued with a Fixed Penalty Notice



At times access may be limited. We will always do our best to allow access to homes and businesses.



Some work is weather dependant. We will keep you updated with any delays & changes via the advanced warning signs.



If you have special needs or requirements please get in touch or speak to our staff on site.

## General advice



**If possible please avoid walking on newly laid material**

If you do we suggest checking shoes before walking in carpets and flooring



**Beware of rogue traders**

West Sussex Highways contractors do not tout for private works

For the latest information you can follow us on Twitter **@WSHighways**