

Investing in your gas supply

London Road East Grinstead



SGN
Your gas. Our network.



We're investing £74,000 to upgrade our gas network in London Road, East Grinstead.

This essential work involves the replacement of old metal gas mains with new plastic pipe to ensure a continued safe and reliable gas supply.

Following discussions with West Sussex County Council, our project will start on Monday 9 October 2017 and last approximately 12 weeks. We'll be working in London Road in two phases. We will suspend our project between Friday 17 November and Monday 8 January to avoid disruption during the busy festive period.

You'll find further details of the two phases overleaf.

We're committed to upgrading our network to ensure we continue to

keep homes and businesses safe and warm long into the future. We're using the latest technology to minimise disruption as we replace our pipes in your community.

All businesses in the local area will remain open as usual. We do have a compensation scheme in place for local businesses which suffer a genuine loss of trade because of our work. Packs are available from our website, sgn.co.uk, via the Publications section.

If you have any other enquiries about this project, please call us on **01444 240 700** during office hours (8am to 4pm) or on **0800 912 1700** outside these times.



Read more
sgn.co.uk



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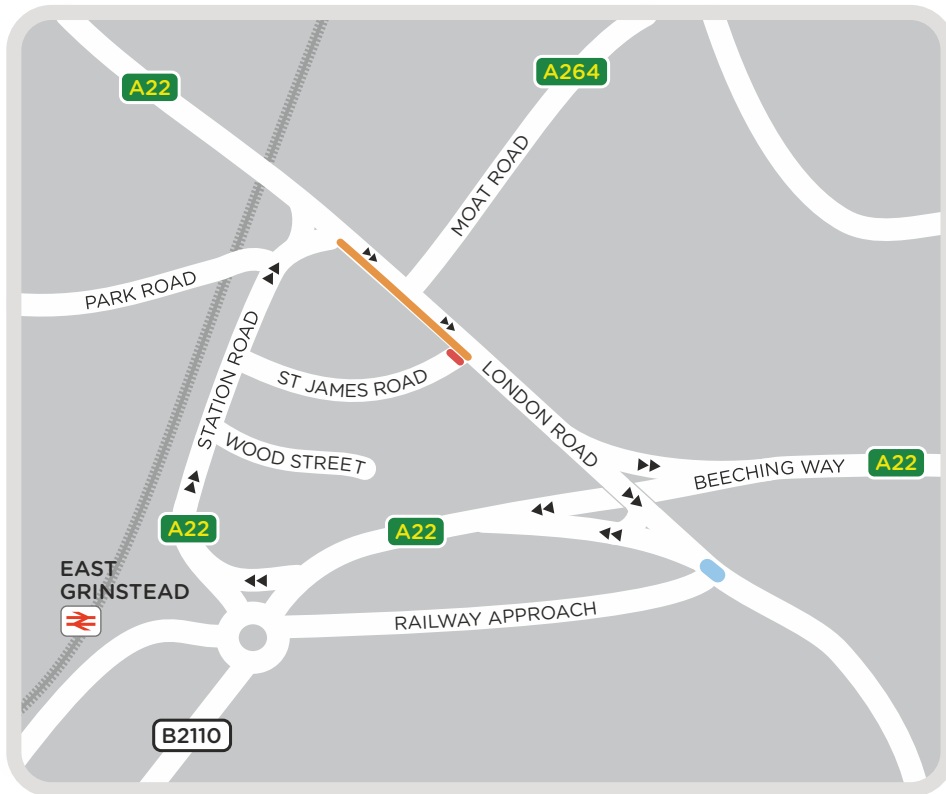
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Where is the work taking place?

Key

- Phase one work area
- Phase one road closed
- Phase two work area
- Phase two diversion route



Phase one - approximately five weeks

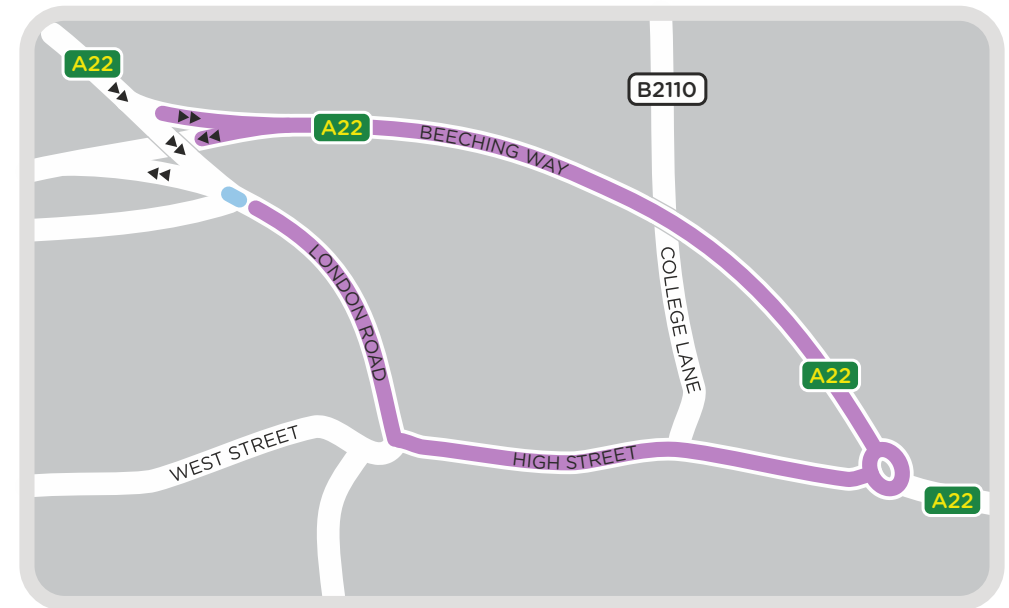
On Monday 9 October, we'll start work in London Road. To ensure everyone's safety, we need to temporarily close one lane in London Road (A22) between Station Road and St James Road. Traffic will be reduced to one lane around our work area. We also need to temporarily close St James Road to through traffic during this phase.

To avoid disrupting the town in the run up to the festive season, we'll suspend our project from Friday 17 November and restart in the new year.



Phase two - approximately seven weeks

We'll return to London Road on Monday 8 January. During this phase, we need to temporarily close London Road at its junction with Railway Approach. A signed diversion will be in place for through traffic via A22 Beeching Way, High Street and London Road, and the reverse.



To access this leaflet in an alternative format please call **0800 912 1700**



Smell gas?
0800 111 999



Your questions answered...

Q. Why are you doing this work now?

A. We need to replace these old gas mains and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties.

Q. How will it affect my local area and travel?

A. Sometimes we need to use temporary traffic lights or close a road to keep the public and our engineers safe while the work is taking place. We'll always provide advance notification if this is the case.

As the local authority always looks to co-ordinate planned roadworks wherever possible, we need their permission to close roads. If our work affects local bus services, this will be advertised in advance too.

Q. How else might I be affected?

A. Some on-street parking in London Road may be restricted to ensure certain stages of our work can be completed safely. We'll let you know when this is necessary, as your co-operation in keeping sections of the road clear helps keep our work on schedule.

We may need to take up space in the road or on the verge for a site storage area for our equipment. We'll restore any areas we've disturbed as quickly as possible after the project is finished. We'll also make good all road surfaces, pavements and driveways.

Q. When will you be working?

A. We will be working six days a week as agreed with the local authority. Our engineers will be working between 7am and 5pm on weekdays, and between 8am and 4pm on Saturdays. We are mindful of those people who live in the area and will try to minimise noisy activities where possible.

Q. How can I find out more about the work and how it might affect me?

A. We'll do our best to keep customers informed. After all, the work we are planning is for your safety. We have our established channels, including our website and social media, as well as press releases for local media, update flyers and leaflets such as this one. We would welcome any ideas about other ways we can communicate with you to help raise awareness of what we're doing, such as details of community Facebook pages and independent websites, to which we can supply updates as the work progresses. Please email any suggestions to customer@sgn.co.uk.

You may already know us as Southern Gas Networks but we've changed our name, logo and branding to SGN. We're still the same company and our local experts are still committed to delivering your gas reliably and keeping you safe.

Every year we give our people a day on company time to team up and work on community projects of their own choice. We are always looking for other projects to complete so if you have any suggestions for your community please call Julie Lowrey on **01689 881 481**.