



East Surrey Area  
Unit 4,  
21 Albert Drive  
W Sussex  
RH15 9TN

17 June 2015

Dear Customer

**ESSENTIAL GAS MAINS REPLACEMENT – London Road area, East Grinstead**

On Monday, we began work to replace the existing metal gas main in London Road at its junction with Imberhorne Lane. This is the second phase of a four-phase £152,000 investment project to upgrade the local gas supply network and ensure a continued safe and reliable gas supply in the London Road area of East Grinstead.

The work forms part of our ongoing mains replacement programme, developed with the Health and Safety Executive, to replace the existing metal mains with plastic pipe, which – if left undisturbed – has a minimum lifespan of 80 years. The project has been closely planned with West Sussex County Council and co-ordinated with other companies working in the area.

Phase 1 of the project, which was carried out within the pathway in Copthorne Road opposite Felbridge Court, has now been completed. We are working extended hours to ensure that we complete phase 2 by 24 July.

At the request of the County Council, we will temporarily stop our work after the completion of phase 2 to allow South East Water to install 230 metres of new water main in Imberhorne Lane and London Road. Their work will begin on 24 July and last for approximately seven weeks.

The third phase of our work, which is proposed for November, will involve replacing the gas supply to the Felbridge Hotel at the entrance to Furze Lane from London Road. Temporary traffic lights will be in place while we lay the new pipe across London Road. The timing of this part of the project is subject to agreement by the hotel and the County Council.

For the fourth and final phase of project, we will return to Felbridge Court to complete the work identified as necessary in phase 1. This will not affect road users in Copthorne Road.

Further information about the project can be found on our website: [sgn.co.uk](http://sgn.co.uk), but if you have any specific enquiries, please call us on 01444 240 733 during office hours (8am to 4pm) or on 0800 912 1700 outside these times.

I would like to apologise in advance for any inconvenience that our essential work may cause you, including delays to your journey by car while temporary traffic lights are in use. I'd also like to assure you that we will do all we can to minimise disruption and complete the work as quickly as possible.

Yours faithfully,

Malcolm Smith  
Team Manager

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