

Investing in your gas supply

London Road area, East Grinstead



SGN
Your gas. Our network.



We're investing £152,000 to upgrade our gas network in the London Road area of East Grinstead.

This essential work involves the replacement of old, metal gas mains with new plastic pipe to ensure a continued safe and reliable gas supply.

Following discussions with West Sussex County Council, our work began on 26 May 2015. The four-phase project will involve replacing almost 670 metres of existing metallic gas pipes in the London Road area.

You'll find further details, such as where we'll be working, overleaf.

We're committed to upgrading our network to ensure gas is a sustainable and green energy source for many years to come. We're using the latest technology to minimise disruption as

we replace our pipes in your community. By improving the gas network, we'll continue to keep homes and businesses safe and warm long into the future.

All businesses in the local area will remain open as usual. We do have a compensation scheme in place for local businesses which suffer a genuine loss of trade because of our work. Packs are available from our website, sgn.co.uk, via the Publications section.

If you have any other specific enquiries about this project, please call us on **01444 240 733** during office hours (8am to 4pm) or on **0800 912 1700** outside these times.



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sgn.co.uk



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Where is the work taking place?

Key

- Work area 
- Storage unit 



We are sorry about any inconvenience our work causes and would like to thank road users for their patience. This is a complex engineering project, however we always aim to minimise disruption whenever possible.

Phase 1 of the project, in the pathway opposite Felbridge Court in Copthorne Road, has now been completed.

On 15 June we moved into London Road at its junction with Imberhorne Lane. This phase of work is expected to be completed by 24 July. No road closures will be necessary, but temporary traffic lights will be in place for the duration of the work.

At the request of West Sussex County Council, we will temporarily stop work after this phase to allow South East Water to install 230 metres of new water main in Imberhorne Lane and London Road from 24 July for approximately seven weeks.

The third phase of our work will involve replacing the gas supply to the Felbridge Hotel at the entrance to Furze Lane from London Road. Temporary traffic lights will be in place while we lay the new pipe across London Road. This is proposed for November 2015, but is subject to agreement by the hotel and West Sussex County Council.

For the fourth and final phase of project, we will return to Felbridge Court to complete the work identified as necessary in phase one. This will not affect road users in Copthorne Road.



To access this leaflet in an alternative format please call **0800 912 1700**



Smell gas?
0800 111 999



Your questions answered...

Q. Why are you doing this work now?

A. We need to replace these old gas mains and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties.

Q. How will it affect my local area and travel?

A. Sometimes we need to use temporary traffic lights, or close a road to keep the public and our engineers safe while the work is taking place. We'll always provide advance notification if this is the case.

As the local authority always looks to co-ordinate planned roadworks wherever possible, we need their permission to close roads. If our work affects local bus services, this will be advertised in advance too.

Q. How else might I be affected?

A. Some on-street parking in your road may be restricted to ensure certain stages of our work can be completed safely. We'll let you know when this is necessary, as your co-operation in keeping sections of the road clear helps keep our work on schedule.

We may need to take up space in the road or on the verge for a site storage area for our equipment. We'll restore any areas we've disturbed as quickly as possible after the project is finished. We'll also make good all road surfaces, pavements and driveways.

Q. When will we be working?

A. Our hours of work are agreed with the local authority. We will be working five days a week, 8am to 4pm. We are mindful of those people who live in the area and will try to minimise noisy activities where possible. Whenever possible, we will work extended hours and at weekends.

Q. How can I find out more information about the work and how it might affect me?

A. We'll do our best to keep customers informed. After all, the work we are planning is for your safety. We have our established channels, including our website and social media, as well as press releases for local media, update flyers and leaflets such as this one. We would welcome any ideas about additional methods of communication which will help raise awareness of what we're doing, such as details of community Facebook pages and independent websites, to which we can supply updates as the work progresses. Please email any suggestions to customer@sgn.co.uk.

You may already know us as Southern Gas Networks. We've recently changed our name, logo and branding to SGN. We're still the same company and our local experts are still committed to delivering your gas reliably and keeping you safe.

Every year we give our people a day on company time to team up and work on community projects of their own choice. We are always looking for other projects to complete so if you have any suggestions for your community please call Julie Lowrey on 01689 881 481.